



16 November 2017

Dear Construction Managers and Building Supervisors:

## **CHANGE IN CONTRACTOR FOR NEW GAS INSTALLATION WORK FOR THE NORTHERN METROPOLITAN AREA, EFFECTIVE 8 JANUARY 2018**

As the operator for Australian Gas Networks (owner of the natural gas distribution network in South Australia), APA Group is responsible for the installation of natural gas mains and services to new properties and developments in South Australia.

The construction work undertaken to install new gas infrastructure is predominately performed by subcontractors, in each of the northern and southern metropolitan regions of South Australia. APA has directed this communication to all South Australian building companies to ensure all stakeholders associated with the gas connection process understand APA's pending changes.

**This notification is to advise key stakeholders of an upcoming change to the contractor arrangements for the northern metropolitan region.**

### **WHAT IS CHANGING?**

Following its appointment in 2015, Zinfra has been responsible for delivering gas infrastructure on behalf of APA and Australian Gas Networks in the northern metropolitan area. This arrangement will end on 22 December 2017. **Effective Monday 8 January 2018, the contractor engaged for the construction of new mains and services in the northern metropolitan region will be Ventia Utility Services Pty Ltd.** Ventia is one of the largest infrastructure service providers in Australasia with over 30 years' of industry knowledge and experience.

APA has been working closely with both Zinfra and Ventia in recent months to facilitate a smooth contractor transition and ensure the continuity of work into 2018.

### **WHAT DOES THIS MEAN FOR ME?**

All existing work order numbers for connection orders previously submitted will remain unchanged and APA requests all business as usual processes continue to be followed. All stakeholders are expected to continue to liaise with Zinfra for gas connections required and scheduled for completion prior to Christmas 2017.

All new and existing gas connections scheduled for 2018 will be automatically transferred to Ventia with construction activities to commence on Monday 8 January 2018. Effective from this date, all contractor liaison for the northern metropolitan area must be through Ventia via the below contact details.

**Contractor:** Ventia

**Email:** [connectionssa@ventia.com.au](mailto:connectionssa@ventia.com.au)

**Phone:** 1800 290 641

### **DOES THIS IMPACT THE SOUTHERN AND REGIONAL AREAS?**

No, there are no changes to the contractor arrangements for the southern metropolitan area where Gastec and Utilities Construction will continue to operate unchanged as Southern Gas JV. Similarly, there is no impact on the contractor arrangements for regional South Australia.

### **WHO CAN I CONTACT FOR MORE INFORMATION?**

Should you have any queries on the information outlined in this notification, or if you encounter any issues during the transition process, please do not hesitate to contact the Natural Gas Connection Line on 1300 001 001, or alternatively contact:

**Name:** Jon Bush  
**Title:** APA New Home Representative  
**Email:** [jon.bush@apa.com.au](mailto:jon.bush@apa.com.au)  
**Phone:** 0407 820 663

As always, you can contact the following APA Capital Delivery Supervisors for assistance with on-site technical advice:

**Name:** Nick Davi  
**Title:** APA Capital Delivery Supervisor (North)  
**Email:** [nicholas.davi@apa.com.au](mailto:nicholas.davi@apa.com.au)  
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**Name:** Tony McKenzie  
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**Phone:** 0409 856 683

APA Group, together with Australian Gas Networks, appreciates your ongoing support for natural gas, and we thank you for your cooperation during the upcoming contractor transition process.

Regards,  
**Capital Delivery, Networks**  
**APA Group**